

TERiX Computer Service India Pvt. Ltd.

A-22, First Floor, Sector 3, Noida, UP 201301, India

Website: www.terix.com CIN: U74999DL2010PTC201092



Dear Valued Customers,

Dated. 29th March, 2021

We have reason to believe you may be the victim of fraud and misrepresentation. A company called TPM Guru has been representing itself as a "rebranded" TERiX in India and has enticed companies renewing their TERiX service contracts to divert their renewal to TPM Guru. With this communication, the shareholders, directors and employees of TERiX wish to set the record straight.

TPM Guru is not a "sister" company of TERiX, nor is it a rebranded version of TERiX.

If you provided business to TPM Guru believing you were actually dealing with TERiX, you have been victimized. The misrepresentation was conducted in an extremely clever and corrupt manner and required the cooperation of both witting and unwitting accomplices. Therefore, the misrepresentation was difficult to detect and even the very best companies were taken advantage of.

We at TERiX are aghast that you, our valued Customer, have been victimized so the shareholders and directors of TERiX have provided TERiX management with extraordinary discretion and flexibility to correct this situation without victimizing you further. Our commitment to you is steadfast. **Please refer further inquiries to Sathis Kumar (skumar@terix.com), Karthik Rajendran (krajendran@terix.com) or Nitin Joshi (njoshi@terix.com).**

With warmest regards,

A handwritten signature in black ink, appearing to be "Krishna Kumar", written over a vertical line that separates the signature from the typed name below.

Mr. Krishna Kumar

CEO TERiX India