TERiX Wins Field Engineering On Demand Labor Contract

Sunnyvale, CA – December 19, 2017

TERiX Computer Service has been awarded a field engineering "Smart Hands" onsite labor contract by a large international cyber security and software company. This award calls for labor support to be made available to 67 data centers around the globe.

"Customers count on us for our ability to have trained personnel available for onsite service at their data center inside of contracted service levels for maintenance and support. This customer award was based on our abilities to complete this task 'on-demand' in North America, Asia, Europe, Latin America and the Middle East for labor only activities", stated Geoff Elmore, TERiX VP of Service Delivery.

TERiX is known for its world-wide data center hardware support services, providing expert server-storage-network support in the US & 48 countries. In support of this competency, TERiX was named as a "Pure Play" Third Party Support Maintainer in Gartner Group recent August 2017 report - a Market Guide for Data Center Maintenance.
https://www.gartner.com/doc/3778884?ref=SiteSearch&sthkw=tenneson&fnl=search&srcId=1

TERiX investments in personnel in needed geographies and commitment to a swift transition plan made all the difference for the customer and were also a consideration in the award.

As enterprise level customers and their partners look for expert professional service delivery capabilities at the push of a button, TERiX is positioned to help them succeed. TERiX offers traditional data center service globally, but in the recent annual period has also added several large name deployment and other professional services projects to its customer successes.

Find out more call TERiX or a TERiX Partner representative at 888-848-3749.

About TERiX Computer Service
TUSA, Inc., dba TERiX Computer Service, is a global independent hardware support company providing flexible multivendor service on 30 OEM brands of server, storage and network products. These include platforms from IBM®, Cisco®, HP®, Dell®, Oracle®, HDS®, EMC®, and NetApp® among others. TERiX customers include 50 of the global Fortune 500, 30+ major telecommunication companies, 20+ major finance/banking firms, more than a dozen healthcare and pharmaceutical giants, and 20+ Federal Agencies. TERiX provides a customer-focused support experience with strong service metric attainment, and as a hardware-agnostic service provider, acts as a trusted advisor to clients and partners worldwide. For more information, visit us on the web at: www.terix.com or on LinkedIn at www.linkedin.com/company/terix-computer-service. Follow us on twitter: @TellTERiX.

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