



## **TERiX appears in Gartner Group Research on Third Party Maintenance**

Sunnyvale, CA – April 6, 2016

TERiX Computer Service was covered by Gartner Inc. (NYSE: IT) in a recent research report by Analyst Christine Tenneson. The report link and title are:

### **Competitive Landscape: Leveraging Third-Party Maintenance Providers for Data Center and Network Maintenance Cost Optimization, North America**

<https://www.gartner.com/doc/3256617/competitive-landscape-leveraging-thirdparty-maintenance>

“The third party support industry is a competitive and viable option for enterprise clients that provides highly technical hardware support offerings that are focused on customer needs”, stated Bernd Appleby, TERiX CEO. TERiX is listed as a “Stalwart” in the Gartner report, with a capabilities overview and profile.

The Gartner report is an analysis of competitive trends, market players, future competition, and competitive profiles in the Data Center service market.

“TERiX multi-vendor support capabilities cover an US and international footprint and position us as a sound choice for data center service. We are pleased that partners and end-users alike are making inquiry regularly to Gartner and other firms for guidance and recommendations on sources other than the manufacturers”, Appleby stated further.

TERiX’s proven experience can be counted on to deliver reliable data center support on server, storage and networking products to meet even the highest of SLA’s and project scopes. TERiX has a growing customer and partner base that opt for Better Service – Better Value in data center maintenance and professional services.

To find out more - call TERiX or a TERiX Partner representative toll-free at 888-848-3749.

#### **About TERiX Computer Service**

TERiX is a global independent hardware support company providing flexible multivendor service on over 30 OEM brands of server, storage and network products. These include platforms from IBM®, Cisco®, HP®, Dell®, Oracle®, HDS®, EMC®, and NetApp® among others. TERiX customers include 50 of the global Fortune 500, 30+ major telecommunication companies, 20+ major finance/banking firms, more than a dozen healthcare and pharmaceutical giants, and 20+ Federal Agencies. TERiX provides a customer-focused support experience with strong service metric attainment, and as a hardware-agnostic service provider, acts as a trusted advisor to clients and partners worldwide. For more information, visit us on the web at: [www.terix.com](http://www.terix.com) or on LinkedIn at [www.linkedin.com/company/terix-computer-service](http://www.linkedin.com/company/terix-computer-service).

Contact: Lawrence Quinn/EVP at 614-339-4131