



TERiX LAUNCHES STORAGE INITIATIVE

New Tools and Proactive Services for Mission Critical Data Center
Storage Options Serve Growing Global TERiX Customer Base

SUNNYVALE, CA (Dec. 19, 2008) – Looking to bring addition mission critical support service solutions into the international storage maintenance space for data center customers, TERiX today announced **TERiXSTORAGE**, which will provide comprehensive alternatives to Original Equipment Manufacturer (OEM) support .

“This is our biggest initiative ever,” said company co-founder and CEO Bernd Appleby. “TERiX is growing its storage capability internationally and **TERiXSTORAGE** gives us a much more aggressive approach,” he said. “We know the needs of Fortune 500-sized data center customers. They want comprehensive solutions with cost-effective proactive options - **TERiXSTORAGE** gives them both.”

TERiXSTORAGE incorporates the same support disciplines that have created clear market differentiation for TERiX server support solutions delivered to over 900 customers for the past eleven years. The difference – is that with **TERiXSTORAGE** offering, there are Proactive Service options (TERiX **ProServe**) that can add monitoring, heartbeat, analysis and call-home capabilities to standard service level agreement metrics (SLA).

“TERiX is well-known for quality service and innovation,” said Jim Olding, TERiX co-founder with Appleby. “We are extending our Better Service – Better Value proposition to the high-end storage community at a time when decision makers are looking for ways to do more for less.”

“We offer storage monitoring, event filtering, analysis, and call-home capability as a part of the maintenance service relationship whereby TERiX technicians are involved in proactive rather than only reactive measures to eliminate system outages and downtime in critical storage environments,” Olding said.

TERiXSTORAGE initial group of remedial and proactive (**ProServe**) supported platforms are EMC™ Clariion, Symmetrix, Connectrix and DMX series models, along with several Sun™ STK platform models. Financial promotions that will be hard to ignore will be announced in December.

TERiX is a privately held engineering company that provides maintenance service offerings to more than 900 customers in the US and 44 countries, including many of the Fortune 500. TERiX focus is on the data center client with complete solutions for Sun™ (NASDAQ: JAVA), IBM™ (NYSE: IBM), HP™ (NYSE: HPQ), and SGI™ (NASDAQ: SGIC) Unix-based servers, Wintel/Blade servers, and SAN and NAS storage systems (NYSE: EMC™). TERiX delivers customized and flexible services to the public sector, manufacturing, high-tech, aerospace, telecom, banking/finance and chemical/pharmaceutical sectors, with many of each industry's largest and most respected brands as current clients. TERiX is headquartered in Sunnyvale, CA. Visit TERiX on the web: www.TERiX.com

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