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– FOR IMMEDIATE RELEASE –

TERiX ANNOUNCES ProServe MONITORING SERVICES

Sunnyvale, CA—September 29, 2006— TERiX today announces plans to deploy a proactive systems change monitoring and analysis solution coupled with its traditional maintenance offerings.

According to research conducted by the Forrester Group and IDC, almost 80% of a systems administrator's day in the average data center environment is spent determining what has changed, while 20% is spent in resolution of issues. The ProServe product is targeted at this critical problem and will reduce IT cycles and increase uptime significantly. TERiX will bring to market a change isolation and analysis tool that will be offered as a subscription service to assist data center technology customers in freeing up system administrator resources, which can be re-directed to application support or other critical areas.

The traditional third party maintenance company does not offer this level of service in the marketplace, and most OEM product solutions are out of reach for anyone other than large data center users. As well, the OEM solutions focus traditionally on only their own specific platforms, whereas the TERiX ProServe offering focuses on multiple hardware and software systems seamlessly for large, mid-tier and small IT environments.

"Our customers will see value in the proactive support and monitoring services, but the product will also provide critical asset management, software license release level, configuration and seat management information capabilities. This will provide needed business information for use in support and planning exercises, as well as in data needed for addressing issues in licensing and Sarbanes Oxley compliance," said Jim Olding, TERiX Managing Partner and Executive Vice President. "TERiX's belief is that the future of the maintenance and support services industry will be driven by affordable, proactive services that quickly anticipate issues and solve problems that cause downtime—or avoid them all together," Olding further stated.

TERiX provides a comprehensive range of custom and standardized hardware and software maintenance and service options in support of Sun, IBM, HP, and SGI Unix-based servers, Windows servers and SAN and NAS storage systems. TERiX serves over 850 customers in the United States and abroad and its clients include Fortune 500 companies in industries as diverse as aerospace, telecom, banking, technology, public sector, manufacturing and finance. TERiX is a privately held company whose web address is www.terix.com.